



Post-Hurricane Milton Update #4
October 11, 2024 | 5:30 p.m. ET

Good evening,

It has been a productive day assessing the property first-hand and coordinating efforts to address the impacts of recent storms.

We and our dedicated resort team members who are already back at work are working closely with local authorities, contractors, and utility providers to prioritize the restoration of critical infrastructure. As I have emphasized, safety remains our top priority, and we are ensuring that all clean-up and repair operations proceed with the utmost care. Our focus remains on restoring access, securing the property, and providing owners with timely, transparent updates as the recovery process moves forward.

Below are the most recent updates and images taken throughout the day:

1. Roads:

- No hurricane pass is required for causeway access.
- Captiva Drive in front of 'Tween Waters has reopened to one lane. It is unclear whether this will remain staffed by Lee County sheriff's department for one-way traffic management.
- Within the South Seas resort gates, we continue clearing the road for single-lane access, expected to be completed by tomorrow morning. Please refrain from placing sand on the road to allow for eventual two-way access.
- Proceed with extreme caution when traveling north of the 4-way stop at Sunset Beach. There is significant infrastructure damage and unsafe conditions along the road.
- Some individuals and associations have mobilized crews to clear access to properties adjacent to South Seas, with certain areas now open to owners.

2. Debris:

- For your safety, we recommend consulting with the fire department or other experts before moving any electric carts that were exposed to salt water.
- Lee County has contracted with a debris removal company, and we are coordinating with the county to expedite and streamline. In the meantime, we ask that no debris be placed along the roadways, as it obstructs travel and delays road assessments. Further instructions from the debris removal company are forthcoming.

3. Security/Gate Access:

- We expect to restore 24-hour resort gate access control tomorrow.
- Please cooperate with gate attendants, and ask your contractors to do the same, as we work with Lee County sheriff to keep everyone's assets as secure as possible.

4. Marinas:

- The North Marina is closed indefinitely.
- The South Marina remains accessible with written pre-approval from the resort.

5. Home Inspections:

- Marina Bloetz and the Owner Services team will begin inspecting residences in our program and coordinating access with owners.

6. Utilities:

- Utility linemen have reached the north end of the resort, despite most roads remaining impassable for standard vehicles, and appeared to be assessing the situation as of this afternoon.
- Infrastructure crews have begun property assessments, but there is no ETA for the restoration of power, internet, water, or water reuse systems at this time.

As we move forward with recovery efforts, we deeply appreciate your support, patience, and cooperation. If you don't have a bonified need to come out to the resort, please give us the opportunity to further secure the property and develop a path forward.

Together, we will work through the challenges ahead and create the best family resort in Florida. We will continue to keep you informed.

Warm regards,

Greg Spencer
President, South Seas Ownership Group





