



Post-Hurricane Milton Update #17

October 21, 2024 | 5:30 p.m. ET

Good afternoon fellow South Seas owners:

As we embark on another productive week in our recovery efforts at South Seas, our team has made significant progress, as reflected in the updates below. Today, we deployed a drone to capture aerial images of key areas, including the Bayview Pool Complex, The Clutch golf course, and Sunset Beach. These photos offer a broader view of the current state of the resort, and to me, they signal encouraging progress. I hope they do the same for you.

We continue to appreciate the cooperative work together and recognize that we have a lot of work ahead to reopen and modernize South Seas to be the #1 family destination resort in the United States.

Roadways and Debris:

- Here's an incredible statistic and some perspective: our team cleared an additional 1,700 cubic yards of sand from roadways over the weekend, bringing the total amount of sand moved to approximately 9,000 cubic yards. That's approximately 27 million pounds of sand, the equivalent of ~900 dump trucks, and 360,000 5-gallon buckets moved collectively on South Seas!
- Please continue to use caution on the roads as we evaluate areas that were previously covered in sand for possible damage or potentially dangerous exposed infrastructure.
- FEMA has awarded a debris removal contract, giving us clarity on the company we will be working with to haul off the debris we've been compiling on the property. Please contact Bob Walter (bwalter@southseas.com) for more information.

The Clutch Golf Course:

- We've temporarily hooked up the irrigation system to a well, allowing us to irrigate most of the greens on The Clutch golf course today.
- We're happy to see that all trees have now been stood back up on the course. This was a priority, because palm trees can die quickly with their root balls exposed.

- We've made headway in removing large amounts of sand from the course.

The Shops at South Seas:

- Our team is working on cleaning up the main entrance gate landscaping and around The Shops at South Seas to prepare the parking lot for resurfacing, which was already part of our resort improvement plan.
- The parking lot is scheduled to be closed for this resurfacing project on Wednesday and Thursday this week. Parking for The Shops at South Seas will be available at the Conference Center during the project.

Owner Relations:

- The Owner Relations team reports that water has been restored to most associations, with the most recent being Marina Villas.
- The Owner Relations and Front Desk teams have relocated from the current Registration Office in preparation for the opening of retail tenants at The Shops at South Seas.
- While the Owner Relations team remains onsite, we kindly ask owners to please contact team members via phone or email for assistance until a more permanent office location has been identified.

Looking ahead, our leadership team is preparing to welcome you to the October Owners' Meeting (virtual event) on Wednesday, October 23, at 1:00 p.m. ET. This will be our first Owners' Meeting since Hurricanes Helene and Milton. I am confident it will be time well spent for our team to share updates, priorities, and next steps for the post-recovery period. This includes updates on our progress enhancing and modernizing South Seas with beautiful amenities designed to catapult South Seas forward as a resilient and sustainable destination resort for generations of owners and vacationers.

As always, we invite owners to contact Bob Walter (bwalter@southseas.com) with feedback and questions.

Warm regards,

Greg Spencer
President, South Seas Resort Ownership Group

Drone Photos

