



Post-Hurricane Milton Update #14
October 17, 2024 | 6:30 p.m. ET

Good evening,

As we begin the second week since Hurricane Milton struck Captiva, I want to celebrate everyone's hard work and collaboration. It's hard to believe that we have made so much progress in just seven days. In that spirit, we asked our team to share some noteworthy "wins" from their various recovery initiatives around the resort.

Noteworthy Wins:

- Collectively, South Seas and the associations have removed a total of 5,000 cubic yards of sand.
- Due to the team moving them into the conference center prior to Milton's arrival, all 100 South Seas resort carts are in good shape and fully functioning.
- Similarly, we saved hundreds of thousands of dollars by relocating equipment from the old maintenance building to the new golf maintenance structure.
- In general, our renovated or new buildings under construction, including Redfish Grill, Scoops & Slices, Harborside, The Clutch clubhouse, golf course maintenance building, the Shops at South Seas, Beach House (under construction) held up with only minimal damage from the storm. We anticipate restarting progress on these exciting new South Seas amenities very soon.
- 74 homes in the South Seas rental program have now been cleared by our Owner Relations team for owners and contractors to re-access.

Home Inspections:

- After completing two rounds of inspections on homes in the South Seas program this week, our Owner Relations team has shared the following status report:
 - 40% of homes now have power and air conditioning, mainly on the South End.
 - 60% of homes have no visible interior damage.
 - Generators have been installed for The Gulf Beach Villas.
- The team has now communicated individual home inspection findings with all owners and continues to assist with damages, vendor management, etc.
- Please contact Marina Bloetz (mbloetz@southseas.com) if you have questions about your home.

The Shops at South Seas Reopenings:

- Island Tacos food truck, temporarily located in The Shops at South Seas parking lot, is reopening daily beginning tomorrow from 10 a.m. to 5 p.m.
- Provisions is reopening daily beginning tomorrow from 8:00 a.m. to 4 p.m.
- Starbucks is on track to reopen daily beginning next Tuesday from 6:30 a.m. to 1:30 p.m.

Marinas:

- We had two divers in Yacht Harbour Marina and Captiva Landing Marina yesterday to scope out next steps. The dive team will return next Wednesday at the midday low tide to continue these efforts.
- We will commence removing submerged items from within the marina.
- We have ordered new pedestals (water and power stands on the docks) for the marina, which are required to provide power to the docks. There is a long lead time for these items, so we prioritized getting this order in as quickly as we can.

Resort Pools:

- Electricity has been restored to the pool equipment room. So far, all of the equipment is operating. With the filters working, clarity is returning to the water, although there is still some debris.
- We've begun work on pavers at the Bayview Pool.

Landscaping, The Clutch, and Grounds:

- We have stood up more than 30 palm trees from around the resort. Several have been temporarily relocated on South Seas property while ground and utility work are completed, after which they will be moved back.
- The landscaping teams have been working to clear sand and vegetation from The Clutch golf course.
- A generator is now onsite which will allow us to begin reirrigating The Clutch golf course.
- South Seas is currently running 3 front end loaders, 1 hydraulic dump trailer, and 2 tractors on site, as well as an excavator, skid loader, and dump truck.

Roads and Sand Removal:

- Equipment has been staged for work to begin this weekend to remove tonnage sand from the shoulders of Captiva Drive and South Seas Plantation Road, with the goal of reopening both lanes of traffic.
- We have begun meetings with our civil engineers to ensure we are ready to work on road repairs quickly after the remaining sand is removed.
- A water truck is now onsite and spraying to mitigate dust on the roadways.

Guest Reservations:

- We are proactively contacting all guests who have reservations at the resort for arrival before Thanksgiving and moving them into 2025.
- We are currently not accepting new reservations until January 1, 2025, although we remain hopeful that we may be able to reopen prior to then.

October Owners Meeting:

- As a reminder, we plan to hold an October Owners' Meeting, during which we'll provide a detailed overview of where things stand. We look forward to sharing more live on Wednesday, October 23rd at 1:00 p.m. ET. Please reach out to Bob Walter (bwalter@southseas.com) if you're an owner and have not been receiving invitations to our monthly owner calls.

Although we are emailing this communication directly to you and will continue to do so, you may have noticed that we also have the Hurricane Updates posted on our website - <https://www.southseas.com/community-information/>. Future access to this information online will be password protected. The password is ConnectWithSouthSeas.

We are ready to get going on a productive week two of recovery. We have a good plan in place, our priorities are clear, and our entire team is staying positive and motivated. If you find yourself on the island in the coming days, please take a moment to wave and say hello to the team members you see. They – and all of us – are grateful for your support and continued coordination.

Warm regards,

Greg Spencer
President, South Seas Resort Ownership Group

