



Post-Hurricane Milton Update #13
October 16, 2024 | 5:00 p.m. ET

Good afternoon,

Today marks one week since Hurricane Milton first struck Captiva. Our team has put in a monumental amount of work since then and we've collectively made good progress. With services coming back online more fully on the island, we hope to continue the momentum into the second week of cleanup and recovery.

Ongoing Communication:

- To streamline information, starting tomorrow we will send these ongoing email updates once-per-day (or as needed).
- As we do every month, we plan to hold an October Owners' Meeting where we'll provide a detailed overview of where things stand. We look forward to sharing more live on Wednesday, October 23rd at 1:00 p.m. ET.

Debris Pick-Up:

- Lee County-coordinated debris pick-up did not occur as anticipated this past Monday. We've learned that the contracted hauling company started on Sanibel Island, and Captiva Island will now be next week.
- We are meeting with the hauling company on Monday to coordinate the pick-up process. It will likely start on either Tuesday or Wednesday. We will let you know the specific day(s) as soon as it is confirmed.
- In advance of the pick-up, the Lee County EOC has requested that all debris be sorted into the following three categories:
 - White goods (household appliances)
 - Vegetation
 - Demolition materials
- In addition, please avoid stacking debris on top of utility hook-ups such as water connections, cable lines, or electrical boxes to avoid delays in restoring services and for safety.

- Lastly, we want to remind everyone to place debris, sorted as noted above, on your property and off Captiva Drive and South Seas Plantation Roads while waiting for collection. It is critical that all debris remains on your property, as keeping the main roads clear is critical for essential access and ongoing recovery efforts.
- South Seas remains willing to accept clean sand, free of debris, at both the north and south ends of the resort. Please connect with Bob Walter (bwalter@southseas.com) if you or your contractors need to dump clean sand.

Home Inspections:

- Our Owner Relations team is now working with individual owners to assist with damages, vendor management, etc. Please contact Marina Bloetz (mbloetz@southseas.com) for more information.
- We are planning on walking all units in the South Seas rental management program again by Friday as power and water are restored throughout the island.

Needless to say, it's been quite a week. Let's continue to communicate and work together as we move forward into the next phase of recovery. We'll be in touch again tomorrow and are available to assist with any questions you have.

Warm regards,

Greg Spencer
President, South Seas Resort Ownership Group

