



Post-Hurricane Milton Update #12
October 15, 2024 | 7:00 p.m. ET

Good evening,

We have a few additional updates to share here at the end of another busy day. Thank you to everyone who took note of the prohibition on parking on the main road, which we highlighted in our note this morning. This is vitally important for both the Fire District and the overall recovery effort.

Main Road:

- The pavement on the main road in the center part of the resort is heavily damaged, so the road will be operated as a single lane until further notice.

Home Inspections:

- As promised, Marina Bloetz and the Owner Services team re-inspected units in the South Seas program today. We can confirm that power is coming back on bit by bit and we are communicating directly with owners.

Resort Pools:

- We're excited to report that the team is firing up the filters and equipment for both the Bayview Pool and Slide Pool.

The Shops at South Seas Re-openings:

- We anticipate the re-opening of several outlets over the next few days.
- Island Tacos food truck, temporarily located in The Shops at South Seas parking lot, as well as Provisions should be re-opened this Friday.
- We expect to re-open Starbucks early next week, depending on arrival of product shipments.

Guest Reservations:

- We are proactively communicating with guests who have reservations this year and are also fielding a number of inbound calls.

- If you are in our rental program, as you receive information from your contractors regarding when your unit and association will be ready for inspection prior to re-opening for guest reservations, please let Marina Bloetz know directly. We are not in a position to set a date for re-opening, but it is important that we know what inventory we have available as quickly as possible.

I am proud of the progress we are making and appreciative of all your support. We are especially appreciative of South Seas team members and contractors who are working so hard and showing incredible determination. Watch for our next update tomorrow and please let us know if you have questions.

Warm regards,

Greg Spencer
President, South Seas Resort Ownership Group



