



Post-Hurricane Milton Update #10
October 14, 2024 | 6:30 p.m. ET

Good evening,

Special thank you to the Captiva Island Fire Control for their tireless efforts in mitigating hazards, assessing storm damage, and ensuring the safety of critical infrastructure across the island. Their presence and responsiveness during such a challenging time have been crucial to our collective efforts. The dedication and professionalism they've shown make a tremendous difference, and we are incredibly grateful for everything they do are doing for both Captiva Island and the resort. Their partnership is truly invaluable to all of us.

Debris and Sand:

- We kindly remind everyone not to place debris on Captiva Drive or South Seas Plantation Roads. It is essential that all debris remains on your property, as keeping the main roads clear is critical for essential access and ongoing recovery efforts. Today, we faced several challenges due to obstructions on these roads, which caused delays in the movement of both emergency vehicles and critical infrastructure repair crews. To prevent further delays, we ask for your and your contractors' cooperation in maintaining clear roadways at all times.
- Please contact Bob Walter (bwalter@southseas.com) for instructions as to where you and your contractors can place sand. Please do not allow your contractors to push sand onto common areas or others' properties. We will accept clean sand, free of debris, in designated spots on the north and south ends of the resort.

Landscaping:

- Our contractor, Juniper Landscaping, was at South Seas today and has started the important work of restoring our grounds, including assessing damage, clearing and revitalizing what they can, and standing fallen trees throughout the resort. Their efforts will continue in the coming days as we move forward with clean-up and restoration.
- We will be delaying full landscaping repair until all debris removal and heavy equipment traffic has subsided at the resort.

- We have a separate team of experts focused on The Clutch golf course, especially the Zoysia Grass we specially selected for its ability to more sustainably stand up to heat, drought and heavy foot traffic.

Parking

- Please also avoid parking on Captiva Drive and South Seas Plantation Roads. Keeping these areas free of parked vehicles, including service vehicles working on your properties, is important to ensure smooth and uninterrupted access for emergency responders and repair teams. Captiva Drive and South Seas Plantation Roads are still both one lane in many areas. Your help in keeping the roads clear will allow us to move efficiently and safely as we continue the recovery process.
- We kindly request that you park vehicles on your respective lot. Blocking the main roads will prevent us from clearing two lanes of traffic for ingress and egress.
- The fire district is requiring that access be maintained throughout the resort. If we continue to experience individuals blocking traffic and impacting flow, the Fire District will require that we stop working altogether. (See enclosed images for reference)

Utilities:

- Power has been restored to The Shops at South Seas, and we will announce the reopening dates for both Provisions and Starbucks once we are ready to welcome everyone back. Our teams in both of these outlets are eager to get back to work and help fuel recovery efforts.
- Additionally, power has been reenergized at Central (Resort Services area) , which supplies electricity to the cell towers for both Verizon and FGUA. Cell service is available across the island.
- Please ensure power is turned off to any structure that experienced damage. This is a request of the fire district and could prevent an already tough situation from becoming worse with any structural fires.
- There are quite a few exposed lines in many areas of the resort. Please be extremely cautious with sand and debris removal to avoid hitting any exposed lines.
- Island Water continues to test lines and will be repairing any leaks and turning on water in phases.
- FGUA is going to start pumping down the sewer lift station and will start repairing damaged force mains over the next two (2) days. There is no sewer service currently. A restroom trailer has been installed in the Conference Center parking lot and is fully operational, as of this morning, for your restroom needs.

Safety/Security:

- Please do not trespass in any active construction site. Our contractors will be reestablishing safety fences around the structures.
- Please stay clear of the seawall at Redfish Pass on the South Seas property. We have not authorized anyone to be in that location as there are numerous safety hazards - broken shoreline armoring, loose boulders, etc., which can easily become an entrapment hazard.

- In addition, there are quite a few areas that have loose and unstable paths and footing. Please exercise extreme caution while walking around the resort.

We remain laser focused on the tasks ahead and will continue to keep you updated as things evolve. Please let Bob Walter or Marina Bloetz know if you have questions.

Warm regards,

Greg Spencer
President, South Seas Ownership Group



