



Post-Hurricane Milton Update #1
October 10, 2024 | 10:00 a.m. ET

Good morning,

I hope this message finds you and your families safe and well. As you are likely aware, Hurricane Milton made landfall around Siesta Key near Sarasota last night. Our thoughts and prayers go out to our fellow Floridians who suffered a direct hit and to those impacted by the massive tornado outbreak throughout the state.

Unfortunately, South Seas sustained significant damage from Hurricane Milton's storm surge, which began to make impact yesterday afternoon and lasted throughout the night, including high tide. We are in contact with the Lee County Sheriff's Office and the Captiva Fire Prevention District, and they are currently conducting an island-wide damage assessment. From initial reports, we can share the following:

1. **Roads:** Captiva Drive has been washed out and damaged in several sections in front of Tween Waters. The road is currently open to emergency crews only. There is substantial sand and debris blocking the road throughout the resort. First responders were unable to get beyond the southern part of the Beach Homes within South Seas. We have teams trying to access the area via boat to the north marina to further assess the roads. We strongly discourage everyone attempting to travel to Sanibel and Captiva Islands right now. We are also aware of significant overtopping on the causeway leading to the bridge from Ft. Myers; however, we have not yet received confirmation as to whether the bridge is accessible.
2. **Search and Rescue:** We have not yet been notified whether our property will be used for search and rescue, but we anticipate it likely will be. There are aircraft and crews waiting to transit into the area, and they will be deployed based on rescue requests.
3. **Marinas:** Both marinas experienced significant storm surge and are **CLOSED** to all access other than authorized first responders and watercraft. At around 6:00 p.m. ET our camera observed significant water and debris washing into the north marina, with the seawall being at least 3 feet underwater. As soon as we can inspect the marina and assess any first responder access needs, we will communicate with Owners and Associations about any potential access. Again, we do not have power or fuel available, and our marinas are **CLOSED** until we can check for submerged debris.

4. **Utilities:** We lost power throughout most of the resort around 8:00 p.m. ET last night, and we anticipate that most of the transformers on the ground were submerged. We will work with Lee County Electric, Island Water, and FGUA to assess utility infrastructure and will provide updates later today.
5. **Debris:** There is significant debris around the resort, as seen on several cameras last night. We will begin clearing debris and roads later today, but debris removal will not start until a full property assessment is conducted. Please remember to keep any debris on your property until we all receive direction from Lee County on debris collection.
6. **Security:** We plan to re-establish security for the property as quickly as possible. We are awaiting word on National Guard deployments, but we expect they will be deployed further north.
7. **Communication:** We respectfully ask that you wait until we can perform a proper assessment of the property and address the above-outlined steps. We will continue to communicate with owners, associations, and third-party property managers, when it is safe to return. We will send another Hurricane Milton update later this evening.

We appreciate your understanding that our priority is the safety and well-being of our employees, owners, and guests. We are presently contacting all staff members to account for all and confirm their safety and well-being after the storm. Select team members are traveling back to the area, and we anticipate having them onsite within the next few hours.

We remain committed to reopening South Seas as quickly as is safely possible and communicating with timely and transparent updates to all. We kindly ask for your continued cooperation to ensure efforts are not hindered, allowing first responders, authorities and resort management to remain focused on the tasks at hand.

Warm regards,

Greg Spencer
President, South Seas Resort Ownership Group